

USER Quality Alert – Stop Use and Inspection Notice

WARNING! Safety risk – Please read, understand, and carefully follow all instructions.
Your immediate attention and actions are required.

December 23, 2025

H500-Series Harnesses with Front/Sternal D-Ring and Leg Buckles Incorrect Assembly

Dear Valued End User Customer,

Honeywell Fall Protection France SAS is issuing this safety notice for certain Honeywell Miller branded H500-series harness models with Article Numbers listed in the table below, manufactured at our Nabeul, Tunisia facility between March 1, 2025, and June 30, 2025. Within the framework of internal quality standards and testing procedures, it was determined that a limited number of units may have been assembled with incorrect webbing routing through the front/sternal D-ring and/or leg buckles, posing a serious safety risk. **This deviation may severely limit or even completely disable the safety function of the harness in the event of a fall from height. In specific circumstances, the front/sternal D-ring and leg buckles may not be able to withstand the necessary load requirements. This could result in serious, potentially fatal, injuries.**

You are receiving this safety notice because, according to our records, you have received potentially affected units. Although this inadequate assembly has only been identified in some products with the Article Numbers listed in the table below, we cannot rule out the possibility that the products you have purchased and resold are affected without closer inspection. To eliminate any risk, we have decided to check all potentially affected units with the Article Numbers listed below.

Stop using potentially affected units IMMEDIATELY.



Above pictures show an illustrative example for each configuration of H500 Series Harnesses (padding and minor characteristics may differ, however these are not relevant for this safety notice).

Identify the potentially affected units and perform the inspections required below:

Locate the manufacturing label on your H500-series harness models.

Step 1: Article Number

- If the Article Number on the manufacturing label of your H500 product is not listed in the table below, the unit is compliant—no further action is needed. You may continue to use the harness.
- If the Article Number on the manufacturing label of your H500 product is listed in the table below, proceed to Step 2.

Table: Article numbers potentially affected

Article Number	Designation
1036081	H500 Pad QB 2D size 1
1036082	H500 Pad QB 2D size 2
1036083	H500 Pad QB 2D size 3
1036085	H500 Pad QB 2LO size 1
1036086	H500 Pad QB 2LO size 2
1036087	H500 Pad QB 2LO size 3
1036093	H500 QB size 1
1036095	H500 QB size 3
1036096	H500 MB 2D size 0
1036097	H500 MB 2D size 1
1036098	H500 MB 2D size 2
1036099	H500 MB 2D size 3
1036100	H500 QB 2D size 0
1036101	H500 QB 2D size 1
1036105	H500 QB 2LO size 0
1036106	H500 QB 2LO size 1
1036107	H500 QB 2LO size 2
1036108	H500 QB 2LO size 3
1036109	H500 QB 2LO Q-Fit size 1
1036110	H500 QB 2D size 2
1036111	H500 QB 2D size 3
1036121	H500 QB 2LO Q-Fit size 2
1036122	H500 QB 2LO Q-Fit size 3
1036123	H500 QB 2LO Ylow HV size 1
1036124	H500 QB 2LO Ylow HV size 2
1036125	H500 QB 2LO Ylow HV size 3
1036126	H500 QB 2D Ylow HV size 1
1036127	H500 QB 2D Ylow HV size 2
1036128	H500 QB 2D Ylow HV size 3
1036130	H500 QB 2LO Oran HV size 2
1036131	H500 QB 2LO Oran HV size 3
1036133	H500 QB 2D Oran HV size 2
1036134	H500 QB 2D Oran HV size 3
1036591	EDGE TESTED ROOFING KIT - H500

1036592	EDGE TESTED MAINTENANCE PSS KIT - H500
1036595	SCAFFOLDING PSS KIT - H500
1036597	SCAFFOLDING TURBOLITE PSS KIT - H500
1036598	H500 IC6 COMFORT HARNESS KIT - SIZE 2
3007-3736-001	H500 Mobile Platform KIT Size 2



Step 2: Manufacturing location

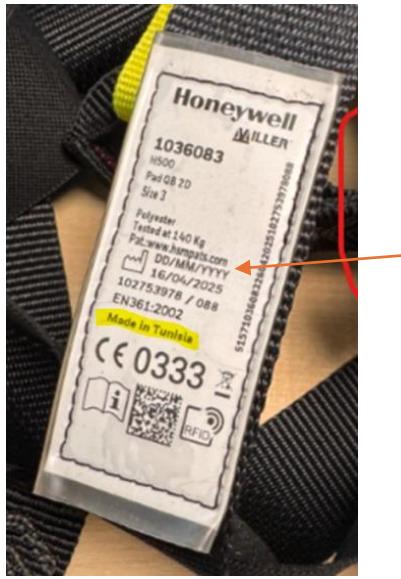
- If the label of your product states, "Made in Slovakia," the unit is compliant—no further action is needed. You may continue to use the harness.
- If it states, "Made in Tunisia", proceed to Step 3.



Step 3: Manufacturing date

Check if product was produced between March 1, 2025, and June 30, 2025, if yes, inspect for the issues listed below under Step 4.

- If the manufacturing date is outside the date range stated above, the unit is compliant—no further action is needed. You may continue to use the harness.
- If it is INSIDE the date range stated directly above — proceed to Step 4.



Step 4: Description of the issues and inspections required

Issue #1: Front/Sternal D-Ring



Incorrect (DO NOT USE):

- The black webbing does NOT wrap around both bars of the buckle, passing through the D-ring slot only once (single layer), which can cause the D-ring to slip or fail to hold securely.
 - Start by performing a visual inspection
 - Then, give a tug on the Front/Sternal D-Ring as a visual only inspection may not be sufficient

Correct (SAFE TO USE):

- The black webbing has two layers: it goes first through the dedicated part of the front D-ring slot, then loops back through another metal piece (buckle bar) for secure attachment.
- You will notice in the correct version, that the front D-ring is stable and secure

Correct 



Incorrect – DO NOT USE 



Issue #2: Leg Buckles

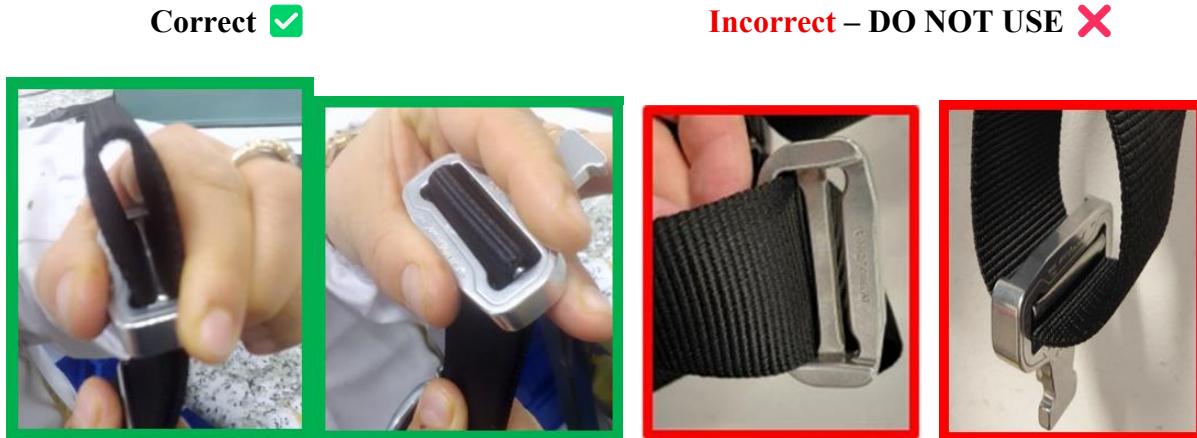


Incorrect (DO NOT USE):

- The webbing does NOT go through both slots of the leg buckle(s), passing through only one slot, which can cause slippage or failure to secure properly under load.
 - Start by performing a visual inspection on EACH of the two leg buckles
 - Then give a tug on the leg buckles as a visual inspection may not be sufficient

Correct (SAFE TO USE):

- The webbing threads through both slots of the Quick Connect (QC) leg buckle for a secure adjustment.



ACTIONS REQUIRED

1. If the result of Step 4 is that issue #1 and/or issue #2 are incorrect, please proceed as follows:
 - a. Set aside the units concerned. **The units concerned must not be used.**
 - b. Contact your distributor for return shipping labels and instructions.
 - c. Your distributor will return the unit(s) to us, after which we will provide you with a replacement unit free of charge via your distributor.
2. If the result of the inspections of issue #1 and issue #2 is satisfactory, you may continue to use your unit(s).
 - a. Please populate the attached inspection report form and send it to your distributor via email.
 - b. In case of doubts, please stop using the units and contact your distributor.

We sincerely apologize for the inconvenience this may cause and thank you for your cooperation. If you have any questions or for more information, please contact your distributor.